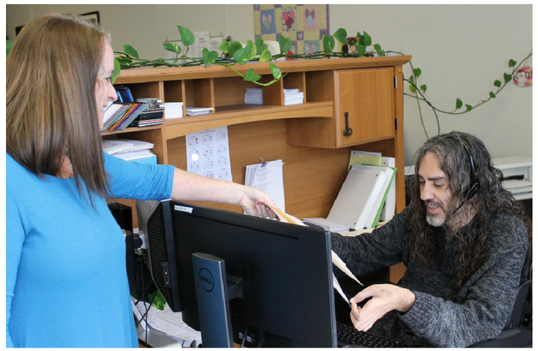
About DRWV

DRWV is a private, non-profit agency dedicated to protecting and advocating for the legal rights of West Virginians with disabilities. We are designated as West Virginia's Protection and Advocacy System (P&A). Every state is mandated by the federal government to have a P&A.

DRWV works to ensure that West Virginians with disabilities have access to the same opportunities afforded to all members of society, and can live full, productive lives totally integrated into their communities with as much self-direction and independence as possible.



DRWV strives to promote systematic and policy change to increase access to services, promote equality, and protect legal rights.

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***Alternate Formats Available on Request**

Client Assistance Program (CAP)

Disability Rights WV

Disability Rights of West Virginia

CAP is:

The Federal Rehabilitation Act requires each state to have a Client Assistance Program (CAP). DRWV is the designated CAP agency in West Virginia.

The CAP provides information, assistance, and advice to people who are applying or receiving vocational rehabilitation services from the West Virginia Division of Rehabilitation Services (WVDRS) or Independent Living (IL) services from a Center for Independent Living (CIL).

Your rights as a participant of Independent Living Services:

- To make meaningful and informed choices.
- Confidentiality of your Consumer Service Record (CSR).
- To direct the planning of your IL services.
- To non-discriminatory provisions of IL services, without regard to race, language, sex, age, or disability.

- Appeal any decision regarding the provision of IL services you are in disagreement with.
- To be informed of the availability of the CAP.

DRWV's Client Assistant Program can:

- Advise you of your rights and responsibilities in the process of obtaining IL services funded under the Rehabilitation Act of 1973, as amended.
- Educate you on the projects, programs, and centers providing IL services.
- Explain specific IL services and benefits available to an individual with a disability
- Help you in the appeal process when requested, if you disagree with the IL services being provided or are denied services.
- Identify problem areas in the delivery of IL services to individuals with a disability and suggest methods and means of improving center performance.
- Refer you to other agencies (public or private) when you may not be eligible for IL services.
- Inform you of your rights under Title I of the Americans with Disabilities Act (ADA.)

ASSISTANCE INFORMATION EDUCATION